2020 FIRST LIVE CHAT with ASEAN CIOs
POST EVENT REPORT
October 29, 2020
9:00a.m.-12:00noon

EXECUTIVE SUMMARY

The "First Live Chat with ASEAN CIOs" was the first virtual event conducted with Asian perspectives, jointly organized by the ASEAN CIO Association (ACIOA) based in Thailand, CIO Forum, Inc. (CIOF) and CIOF Foundation, Inc. (CIOFF) both based in the Philippines. The Live Chat was held on 29 October 2020 with almost a hundred ICT advocates and government leaders from Thailand, Malaysia, United States of America and the Philippines attended via the Zoom platform, and more than 300 viewers in the Facebook (FB) Live Streaming. Others joined the event through the CIOF website and other social media sites, like YouTube.

Appropriately themed "Reinventing ASEAN Working and Learning Paradigms in the New Normal", the Live Chat highlighted the adaption to new paradigms of working and learning because of the physical, social, psychological, economic, and health restrictions imposed by the COVID-19 pandemic. Readiness for this shift must be considered in various aspects, like: policies, protocols, technologies, environments, safety, and overall well-being of the workers and learners; and how these affect the end goals of work quality and learning pedagogy.

In her keynote message, President Celia M. Reyes, PhD of the Philippine Institute for Development Studies shared her insights on the opportunities and challenges on the different work-from-home (WFH) and online learning arrangements adapted in the new normal, including the need to address the gaps in internet and computers access which are essential tools for WFH and online learning. With advances in digital technology tools and greater use of these technologies, there are opportunities to make the tasks more amenable to WFH and online learning. She said that if the existing digital divide is left unaddressed, it will widen educational gaps and will be carried over to workplaces leading to a greater income inequality. Hence, the goal is to lessen the digital divide and to provide equal opportunities for all. Moreover, Mr. Dhiraj Goklani of Splunk Inc., talked about the data-to-everything platform that enables managing and leveraging data assets regardless of structure; location; time scale; structured or not; and cloud, on-premise or both in a secured environment, in bringing data-driven decision and action for a more productive workers and learners.

Likewise, the panel discussion revolved around appropriate technology solutions, policies and procedures, the challenges encountered, and the mitigating strategies for the changing workplace and classroom environment. In particular, the panelists: Director Roger B. Masapol of DepEd, Dr. Pattarawan Prasarnpanich of Chulalongkorn University, National Technology Officer Richard Bon E. Moya of Microsoft, and CIO Ulysses Naguit of Converge ICT Solutions, Inc., proficiently discussed on the: a) using virtual reality for enhancing productivity and learning; b) revision of existing laws to be aligned with the new work and learning reality; and c) embracing new skills set, like: leadership skills, listening skills, sensitivity and interpersonal skills, skills in delivering

social cues in digital format, and skills in digitizing onboarding procedures, among others.